

## **Terms and Conditions 1.0**

# Down Syndrome Queensland Gala Dinner

By registering for the Down Syndrome Queensland (DSQ) Gala Dinner fundraiser (the event) on Friday, 25th October 2024, attendees agree to the following terms and conditions:

# **Registration and Entry**

- Tickets must be purchased through the official DSQ website or authorised sellers.
- 2. Attendees must present a valid ticket upon arrival. DSQ reserves the right to refuse entry to anyone without a valid ticket, is not on the event guest list, or who does not comply with these terms and conditions.
- 3. If a person is registering on behalf of another, it is the responsibility of that person to notify the attendee of the terms and conditions of registering, for which they will be agreeing to on the behalf of the attendee. Responsibility also includes providing full details of the attendees' registration details as confirmed.
- The event is open to all ages however children under 15 years old must be accompanied by an adult. There will are no special menu nor tickets for children.

# **Privacy**

DSQ will use the information collected to provide attendees with information, services, and resources that may be of interest. By registering for this event, attendees' consent to the collection and use of this information as described.

DSQ's privacy policy is available on the website here: <a href="https://www.downsyndrome.org.au/wp-content/uploads/2020/11/National-Privacy-Policy-2020-PDF.pdf">https://www.downsyndrome.org.au/wp-content/uploads/2020/11/National-Privacy-Policy-2020-PDF.pdf</a>

If attendees have any questions or do not want their details used in this way, they should contact DSQ at office@downsyndromeqld.org.au.

# Photography and Recording

For promotional purposes, photos, audio and video recordings may be taken during the event. Attendees who do not wish to be filmed or recorded should advise the organisers in writing prior to the event.

## **Refund Policy**

1. Refunds of up to 90% are available up to 30 days prior to the event. No refunds will be issued after this period.



2. In the event of cancellation by DSQ, ticket holders will receive a 90% refund.

#### **Event Activities**

- 1. Participation in raffles and auctions is voluntary. Bidders must pay for any items won at the conclusion of the event.
- 2. Entry for the Lucky Door Prize is included with the purchase of an event ticket. Winners must be present to claim their prize.

# Food and Beverage:

- 1. The ticket price includes a welcome drink and canapés on arrival, a three-course dinner, and two (2) bottle of wine per table. After the initial bottle of wine, all additional drinks will be available for purchase at the cash bar.
- 2. Attendees must inform DSQ of any dietary requirements at the time of ticket purchase or at least two weeks before the event.
- 3. No outside food or beverage is permitted.
- 4. Under the Liquor Licensing Act, all parties drinking must remain with their drinks inside the function room/terrace/courtyard/deck and cannot take drinks outside that designated area. For the safety of guests, drinks left unattended will be discarded. As a house policy it is recommended that a substantial quantity of food be served per guest per hour. No guest under the age of 18 will be served alcohol. Any guests who look under 25yrs of age may be asked for ID and are to ensure that they have sufficient ID on them otherwise they will not be served alcohol. Victoria Park reserves the right to exclude or eject any guest from the function or from the premises without refund to the client if they are intoxicated, disorderly, unruly, aggressive, or destructive.

## **Conduct and Liability:**

- 1. Attendees are expected to behave in a respectful and appropriate manner. DSQ reserves the right to remove any individual whose behaviour is deemed inappropriate or disruptive.
- DSQ is not liable for any loss, damage, or injury sustained by attendees during the event, except where such liability cannot be excluded by law.
- 3. Attendees are responsible for their personal belongings. DSQ will not be held responsible for any lost or stolen items.
- 4. Smoking policy is applied as per the Victoria Park (the venue) contract, wherein a \$150 on-the-spot fines will be issued to anyone found smoking in the new non-smoking zones. By law no one is permitted to smoke with-in 4 meters of a building entrance.

# Disclaimer:



At the time of registration, DSQ provided the most recent information available and the attendee accepts that the content and/or the delivery of the event can change beyond the control of DSQ. DSQ will not take any responsibility for any errors, omissions and changes to the program or content of the event. DSQ reserves the right to make changes as it deems necessary without penalty and in such situations no refunds, part refunds or alternative offers shall be made.

- 1. DSQ reserves the right to update the Disclaimer and Terms and Conditions without notice to you.
- DSQ cannot control all content published or disseminated at the event. You
  alone are solely responsible for your interaction with other attendees and agree
  to act responsibly and exercise caution, common sense and safety while in
  attendance at the event.
- 3. DSQ, its directors, employees, volunteers, agents and affiliates shall not be liable for any losses, damages, liabilities, claims or expenses whatsoever arising out of or referable to the event.

# Indemnity

Should, for any reason outside the control of DSQ, the venue change or the event be cancelled, DSQ will endeavour to reschedule. In this instance the attendee will indemnify and hold DSQ harmless from and against any and all costs, damages and expenses. DSQ does not accept responsibility for, and the attendee indemnifies DSQ against, any costs, charges or fines incurred by the attendee in the process of attending the event. This agreement is subject to the laws of Queensland and agreement to these terms and conditions indicates acceptance of this indemnity.

#### Insurance

Registration fees (where applicable) do not include insurance of any kind. It is strongly recommended that all attendees take out personal travel and medical insurance prior to attending the event. The policy should include loss of fees through cancellation of your participation or through cancellation of the event itself, loss of airfares for any reason, medical expenses, loss or damage to personal property, additional expenses and repatriation should travel arrangements have to be altered. DSQ will not take any responsibility for any attendee failing to insure.

Smoking policy; \$150 on-the-spot fines will be issued to anyone found smoking in the new non-smoking zones. By law no one is permitted to smoke with-in 4 meters of a building entrance.

By purchasing a ticket and attending the Down Syndrome Queensland Fundraising Gala Dinner, attendees agree to comply with these terms and conditions.

